



# ILAHIA

## COLLEGE OF ARTS & SCIENCE

(Affiliated to M.G. University, Kottayam, Included U/S 2 (f) of UGC Act)  
AN ISO 9001 CERTIFIED INSTITUTION  
Pezhakkappilly P.O., Muvattupuzha - 686 674 Ernakulam Dt. Kerala

Ph : Off: 0485 2811607, Principal: 2814231, 2813910

E-mail : ilahiaartscollge@gmail.com, principal@ilahiaartscollge.org, Web: ilahiaartscollge.org, www.icas.ac.in

### REPORT OF STUDENT SATISFACTION SURVEY 2022-2023

Student Satisfaction Survey (SSS) regarding Teaching – Learning and Evaluation was conducted among the students during the month of January 2023. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. Highest positive response is rated as 4 and the lowest negative response is rated as 0. The result of this survey is based on the response from almost 10% of students in the academic year 2022-2023. The results are provided as follows

Sl No.	Questions	Total	Strongly Disagree	Disagree	Neither agree nor Disagree	Agree	Strongly Agree	Mean Score
1	Whole syllabus was covered	120	0	0	9	20	91	3.68
2	Syllabus was communicated properly	120	0	2	0	22	96	3.76
3	Internal evaluation process was fair	120	2	5	13	12	88	3.49
4	Interest in promoting internship, student exchange, field visit	120	0	10	20	48	42	3.02
5	Teaching and mentoring process	120	0	5	0	18	97	3.725
6	Teachers are able to identify your weakness and help to overcome them	120	2	9	5	30	74	3.375
7	Encouragement to participate in extracurricular activities	120	3	2	11	63	41	3.14
8	Use of ICT tools in teaching	120	5	9	8	51	47	3.05
9	Infrastructure facilities are adequate	120	0	7	12	14	87	3.51
10	Overall quality of teaching learning process and student support facilities are good	120	3	5	10	19	83	3.45



PRINCIPAL

NAAC Accredited 'B' Grade Institution

# ILAHIA COLLEGE OF ARTS AND SCIENCE, MUVATTUPUZHA

## INTERNAL QUALITY ASSURANCE CELL

### STUDENT SATISFACTION SURVEY

#### Guidelines for Students

College is conducting a Student Satisfaction Survey regarding Teaching-Learning process and Student Support facilities in the college. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. All questions should be compulsorily attempted.

Name of the Department:

Semester:

Year of Admission:

Teaching-Learning process and Student Support facilities in the college	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1. The whole syllabus was covered in the class.					
2. The syllabus was communicated properly by teachers.					
3. The internal evaluation process by the teachers was fair.					
4. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.					
5. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.					
6. Teachers are able to identify your weakness and help to overcome them.					
7. Teachers encourage you to participate in extracurricular activities.					
8. Teachers use ICT tools such as LCD projector, Multimedia, etc while teaching.					
9. The infrastructure facilities like Library, Laboratories, Indoor/Outdoor Stadium etc provided by the college is adequate.					
10. The overall quality of teaching learning process and student support facilities in your college is good.					